

NOVA4 Terms & Conditions

1. NOVA4 picks up the project and begins developing it upon the receipt of the initial down payment. The remaining balance is charged and required of the client once the project is finalized and handed in. Websites do not go live until all payments are delivered and the client's account is cleared. Domain and server registration fees are to be paid as specified, accordingly.

2. The charging of additional fees depends on the client's later requirement of additional services and features. However, the development fee is set at the start and the 24/7 development is unchanged.

3. The only reason projects will be delayed from the original deadline are when:

- Clients are late with payments
- Clients require large additional features
- Clients add additional services or features via outside purchases
- Client input is delayed

4. Due to the nature of the service offered, client expectations will not be disappointed, however, the reality of what we work with has to be communicated to clients so that, when projects are handed in, they do not feel like the service was not 100%. Thus, many edits and reviews will be conducted before final delivery and client approval cannot be re-changed often.

For example, when a client desires a certain level of the service, NOVA4 will suggest that this service will not be perfected unless he/she purchases another feature to compliment it. If the client chooses not to then the fault is not

NOVA4's when the service doesn't reflect perfect satisfaction.

5. Services or part of services (i.e. elements of a project) that have been approved by the client are considered as services with which the client is 100% satisfied. Any further work on these services (elements of the project) will be invoiced accordingly.

6. After a 3-months period, all projects will have been done, not accepting any additional (initial package) changes. No additional payments. The exception can be domain and registration fees.

7. NOVA4 's portfolio and linked websites can be found on its original website.

8. All the written and designed content found on websites developed by NOVA4 are not its personal responsibility. NOVA4 has no control over any information, materials, or products found thereon. NOVA4 is not its clients' consultant except in the case of design and practicability. Clients are separate legal entities and opinionated entities from NOVA4.

9. Because of the nature of web design and programming work, websites always appear differently on different computers. Screen resolution, operating systems, and search software are just a few examples of variables that may affect the way a website looks. The client must be aware of these possible variations as they will be demonstrated to him/her in edit/review sessions.